Samsung Accessory Limited Warranty

www.samsung.com

Samsung Accessory Limited Warranty

Limited Warranty Period

This Samsung branded PC Accessory ("Product"), as supplied and distributed by Samsung Electronics America, Inc. ("Samsung") and delivered new, in the original carton to the original end-user purchaser ("you" or "purchaser"), is warranted by Samsung for a period of one (1) year (the "Limited Warranty Period") from the documented date of purchase from Samsung or a Samsung authorized reseller and used in the fifty (50) United States and the District of Columbia. Please note that some states do not allow time limitations on implied warranties.

Limited Warranty Coverage

Samsung makes the following limited warranties during the Limited Warranty Period: (a) the Product will function properly under normal, reasonable, and except to the extent otherwise expressly provided for in this limited warranty, noncommercial use; (b) the Product will be free from manufacturing defects in materials or workmanship; and (c) the Product will conform to the published specifications.

This Samsung limited warranty does not cover any problem that is caused by (a) commercial use; accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation; operation; maintenance or modification; or (b) any misuse contrary to the instructions in the user manual; or (c) malfunctions caused by other equipment; or (d) fire, water, lightning or other acts of nature; or (e) normal wear and tear.

This Samsung limited warranty shall not apply if the Product is returned with removed, damaged, or tampered labels or serial numbers or any alterations (including removal of any component or external cover).

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE. NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON SAMSUNG. SAMSUNG UNDERTAKES NO RESPONSIBILITY FOR THE QUALITY OF THE PRODUCT, AND ASSUMES NO RESPONSIBILITY THAT THE PRODUCT WILL BE FIT FOR ANY PARTICULAR PURPOSE FOR WHICH YOU MAY BE BUYING THE PRODUCT, EXCEPT AS OTHERWISE PROVIDED IN THIS LIMITED WARRANTY OR IN APPLICABLE LAW.

SAMSUNG SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH

THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NO RECOVERY OF ANY KIND AGAINST SAMSUNG SHALL BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SAMSUNG AND CAUSING THE ALLEGED DAMAGE.

WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THE PRODUCT NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF SAMSUNG. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY.

Obtaining Warranty Service

To obtain warranty service, please contact Samsung as follows or visit the place of purchase.

Area	Tel	Web Site
U.S.A	1-800-SAMSUNG (726-7864)	www.samsung.com/us

Samsung Limited Warranty

Limited Warranty Period

This Samsung branded PC Accessory ("Samsung PC Accessory"), as supplied and distributed by Samsung Electronics Canada Inc. ("Samsung") in the country of purchase and delivered new, in the original carton to the original end-user purchaser ("you" or "purchaser"), is warranted by Samsung for a period of one (1) year (the "Limited Warranty Period") from the documented date of purchase from Samsung or a Samsung authorized reseller.

National Warranty

The following limited warranty covers Samsung PC Accessories, as supplied and distributed by Samsung Electronics Company in the country of purchase and delivered new, in the original carton to the original end-user purchaser.

Limited Warranty Coverage

Samsung makes the following limited warranties during the Warranty Period the Samsung PC Accessories will:(a) function properly under normal, noncommercial use; (b) be free from Manufacturing defects in materials or workmanship; (c) conform to the published specifications; and (d) conform to any additional specifications agreed to in writing by the parties.

Samsung warranties do not apply to any Samsung PC Accessories that have been damaged or rendered defective as a result of any of the following reasons, including, but not limited to: (a) damage which occurs in shipment or delivery; (b)accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; (c) improper installation; operation; maintenance or modification; (d) use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications or repairs not supplied or authorized by Samsung; (e) any misuse contrary to the instructions in the user manual; (f) malfunctions caused by other equipment; (g) fire, water, lightning or other aspects of nature and (h) failure to notify Samsung of the defect within the Warranty Period.

All Samsung limited warranties are void if a Samsung PC Accessory is returned with removed, damaged, or tampered labels or has been subjected to any alterations (including removal of any component or external cover).

Obtaining Warranty Service

To obtain warranty service, please contact Samsung as follows or visit the place of purchase.

Area	Tel	Web Site
CANADA	1-800-SAMSUNG (726-7864)	www.samsung.com/ca

Garantie Samsung Limitée

Période de garantie Limitée

Les accesoires de l'ordinateure de la marque Samsung ("Accesoires d'ordinateure de Samsung"), comme étant fournis et distribué par Samsung Electroniques Canada Inc. ("Samsung") dans le même pays d'achats, de livraison et dans la boite originale de l'acheteur orginale ("vous" ou "acheteure") est sous garantie par Samsung pour une période de un (1) ans ("Periode de Garantie Limitée") de la date indiqué sur la facture d'achats fournie par samsung ou par un revendeure autorisé par samsung.

Garantie nationale

La garantie limitée suivante couvre les accessoires PC Samsung, telle que fourni et distribué par Samsung Electronics Company dans le pays d'achat et livrée neuve, dans le carton d'origine à l'acheteur utilisateur final.

Couverture de Garantie limitée

Samsung offre les garanties limitées suivantes au cours de la période de garantie que les accessoires PC Samsung: (a) fonctionnent correctement dans des conditions normales, une utilisation non commerciale; (b) seront exemptes de défauts de fabrication

de matériaux ou de mains d'œuvre; (c) seront conformes aux spécifications publiées, et (d) conforment aux spécifications supplémentaires accepté par écrit par les parties.

Samsung garantie ne s'applique pas aux accessoires PC Samsung qui ont été endommagés ou devenus défectueux à la suite de l'une des raisons suivantes, y compris, mais sans s'y limiter: (a) les dommages survenus durant le transport ou de livraison; accident (b); abus, négligence, le choc; les décharges électrostatiques; chaleur ou l'humidité au-delà des spécifications du produit; (c) une mauvaise installation, exploitation, maintenance ou de modification; (d) l'utilisation des produits, équipements, systèmes, services publics, services, pièces, équipements, accessoires, applications ou des réparations non fournis ou agréés par Samsung; (e) tout abus contraire aux instructions dans le manuel utilisateur; (f) les dysfonctionnements causés par d'autres équipements; (g) le feu, l'eau, la foudre ou d'autres aspects de la nature et (h) défaut de notification de Samsung de l'irrégularité dans la période de garantie.

Toutes les garanties Samsung limitées seront annulées si un accessoires PC Samsung est retourné avec une étiquette retirée, endommagée ou falsifiée ; a été soumis à des modifications (y compris l'enlèvement d'un composant ou couvercle externe).

Pour obtenir des garantie limitée

Pour bénéficier de la garantie, veuillez contacter Samsung comme indiqué ci-dessous visiter le lieu d'achat.

Pays	Telephone	Site Web
Canada	1-800-SAMSUNG (726-7864)	www.samsung.com/ca

COBERTURA DE GARANTIA LIMITADA DE ACESSÓRIOS PARA NETBOOK E NOTEBOOK SAMSUNG

Período de Garantia

Os Acessórios para computador portátil da SAMSUNG ELETRÔNICA DA AMAZÔNIA LTDA, terão garantia por um período de 01 (um) ano, a contar da data de emissão da Nota Fiscal de compra do produto diretamente da SAMSUNG ou de um revendedor autorizado.

Garantia Nacional

A seguinte garantia limitada cobre os Produtos SAMSUNG novos conforme fornecidos e distribuídos pela SAMSUNG ELETRÔNICA DA AMAZÔNIA LTDA, no país em que foram adquiridos e entregues na embalagem original para o consumidor.

Cobertura da Garantia Limitada

A Samsung oferece as seguintes garantias limitadas durante o período de garantia: (a) os Produtos funcionarão corretamente em condições normais de uso; (b) os Produtos possuem garantia contra defeitos de fabricação e materiais; (c) os Produtos atenderão às especificações publicadas pela SAMSUNG; e (d) os Produtos atenderão a quaisquer especificações adicionais acordadas por escrito entre as partes.

A garantia da SAMSUNG não cobre nenhum problema causado por (a) uso comercial; acidentes; abuso, negligência, colisão, descarga eletromagnética; aquecimento ou umidade em níveis superiores aos suportados pelas especificações do produto; instalação incorreta, operação, manutenção ou modificação; ou (b) qualquer utilização contrária às instruções do manual do usuário; ou (d) mau funcionamento causado por outros equipamentos; ou (e) fogo, água, relâmpagos ou outros agentes da natureza; (f) utilização de acessórios não fabricados ou fornecidos pela SAMSUNG.

A garantia limitada perde a validade se o produto for apresentado com as etiquetas e/ou lacres removidos, danificados ou adulterados ou se o produto apresentar qualquer tipo de alteração (incluindo a remoção de quaisquer componentes ou tampas externas).

Obtenção do Serviço de Garantia

Para obter o serviço de garantia, entre em contato com a SAMSUNG através do telefone/endereço da Internet.

Área	Telefone	Web Site
Brasil	4004-0000 ou 0800-124421	www.samsung.com/br

Descarte correto das baterias deste produto

Esta marca exibida no produto ou no seu material indica que ele não deve ser descartado junto com outros lixos domésticos no final da sua vida útil. Para impedir danos ao ambiente ou à saúde pública devido a descartes não controlados, este produto deverá ser separado de outros tipos de lixo e reciclado de forma responsável, para promover uma reutilização sustentável dos recursos materiais. Os usuários devem entrar em contato com o revendedor onde adquiriram o produto ou com a agência governamental local para obter detalhes sobre como descartar este item de forma segura para o meio ambiente.

Garantía Limitada de Samsung

Período de Garantía

Los accesorios para portátiles Samsung tendrán un (1) año de cobertura de garantía a partir de la fecha de compra que aparece en la factura a Samsung o a un distribuidor autorizado de productos Samsung. Los accesorios pueden variar de acuerdo al modelo.

Garantía Nacional

La siguiente garantía limitada cubre los productos fabricados por Samsung Electronics, suministrados y distribuidos por Samsung Electronics en el país de compra solamente, bajo la premisa de ser un producto nuevo, contenida en su caja original y en posesión del comprador original / usuario final.

Cobertura de la Garantía Limitada

Samsung hace las siguientes declaraciones conforme la presente Garantía Limitada durante el período de cobertura :

(a) Que los Los productos funcionen correctamente bajo su uso normal.

(b) Que los productos esten libre de defecto en materiales o mano de obra.

(c) Que los productos se utilicen conforme las especificaciones del manual de usuario.

Causas de pérdida o anulación de la Garantía:

Samsung Electronics podrá desconocer la presente Garantía Limitada cuando ocurra alguno de los siguientes hechos:

(a) El uso comercial; accidente, abuso, negligencia, golpes, descargas electrostáticas, exposición al calor o la humedad más allá de las correctas especificaciones del producto.

(b) Inapropiada instalación, operación, mantenimiento o modificación.

(c) Manipulación o revisión del equipo por parte de Talleres No Autorizados Samsung

(d) Cualquier mal uso contrario a las instrucciones del manual del usuario,

(e) Disfunciones provocadas por otro equipo.

(f) Daños causados por fuego, agua, relámpagos u otros actos de la naturaleza.

En adición a lo anterior, la presente Garantía Limitada se anulará si el producto se encuentra manipulado, las etiquetas de serial removidas(aunque sea parcialmente), o con cualquier alteración (incluyendo la eliminación de cualquier componente, parte externa o cubierta).

Obtención de servicio de garantía

Para obtener servicio de garantía, póngase en contacto con el Contact Center de Samsung Electronics o visite el lugar de compra.

Centro de Contacto para Garantías de Computadores Portátiles
Países Números del Centro de Contactos

Venezuela

Customer Contact Center

Teléfono : 0 800 1005303

Sitio Web : www.samsung.com/ve

Panamá

Customer Contact Center

Teléfono : 800 7267

Sitio Web : www.samsung.com/latin

Costa Rica

Customer Contact Center

Teléfono : 0 800 5077267

Sitio Web : www.samsung.com/latin

Ecuador

Customer Contact Center

Teléfono : 1 800 107267

Sitio Web : www.samsung.com/latin

El Salvador

Customer Contact Center

Teléfono : 800 6225

Sitio Web : www.samsung.com/latin

Guatemala

Customer Contact Center

Teléfono : 1 800 2990013

Sitio Web : www.samsung.com/latin

Honduras

Customer Contact Center

Teléfono : 800 7919267

Sitio Web : www.samsung.com/latin

Jamaica

Customer Contact Center

Teléfono : 1 800 2347267

Sitio Web : www.samsung.com/latin

Nicaragua

Customer Contact Center

Teléfono : 001 800 5077267

Sitio Web : www.samsung.com/latin

Puerto Rico

Customer Contact Center

Teléfono : 1 800 6823180

Sitio Web : www.samsung.com/latin

República Dominicana

Customer Contact Center

Teléfono : 1 800 7512676

Sitio Web : www.samsung.com/latin

Trinidad y Tobago

Customer Contact Center

Teléfono : 1 800 7267864

Sitio Web : www.samsung.com/latin

Eliminación correcta de las baterías de este producto

(Aplicable en la Unión Europea y otros países europeos con sistemas independientes de la batería de retorno.)

La batería, manual y embalaje indican que las baterías de este producto no deben desecharse con la basura doméstica al final de su vida útil. Cuando marcados, los símbolos químicos Hg, Cd o Pb se indica que la batería contiene mercurio, cadmio o plomo por encima de los niveles de referencia en la Directiva 2006/66 CE. Si las baterías no se disponen adecuadamente, estas sustancias pueden causar daños a la salud humana o el medio ambiente.

Para proteger los recursos naturales y promover el reciclaje, separe las baterías de otros tipos de residuos y recíclelas a través de su disposición de acuerdo a las regulaciones locales.

Garantía Limitada Samsung

Período de Garantía

Los siguientes Accesorios para PC Samsung enumerados a continuación serán garantizados por el período de (1) año a partir de la fecha documentada de compra en Samsung o un distribuidor autorizado por Samsung.

- Lector / Grabador Discos ópticos Externos
- Teclados
- Mouse
- Parlantes Multimedia
- USB Flash Drive
- Dongle
- Dock (Docking)
- Lapicera digitalizadora
- Funda

Garantía Nacional

Samsung Electronics Chile Ltda., garantiza al comprador y sucesivos adquirientes de este producto dentro del territorio de la República de Chile y la República de Bolivia, dependiendo de en cuál de los dos países haya sido comprado el producto, el buen funcionamiento del mismo contra falla de materiales o de fabricación, a partir de la fecha de compra y por el plazo de un año.

Son beneficiarios de la garantía el comprador original y los sucesivos adquirentes dentro del plazo antes mencionado, siempre que cuenten con la boleta o factura de compra correspondiente al producto adquirido en donde debe constar la fecha de compra del mismo.

Alcances de la Garantía Limitada

Serán causas de anulación de esta garantía:

1. Uso impropio o distinto del uso doméstico.
2. Excesos o caídas de tensión eléctrica que impliquen uso en condiciones anormales o descargas electroestáticas
3. Intervención o alteración del equipo por personal no autorizado por Samsung Electronics Chile LTDA.
4. La operación del producto en condiciones no indicadas en el Manual del usuario como ser exceso de polvo, temperatura y/o humedad.

5. La falta de mantenimiento según lo indica el Manual del Usuario en caso de corresponder.
6. La garantía carecerá de validez si se observaren enmiendas o tachaduras en los datos del certificado de garantía, boleta o factura de compra.
7. No están cubiertos por esta garantía los siguientes casos:
   - 7.1. Los daños ocasionados al exterior del gabinete.
   - 7.2. Las roturas, golpes, caídas o rayones causados por traslados de cualquier naturaleza por parte del usuario.
   - 7.3. Daños ocasionados por otros equipos interconectados al producto.
   - 7.4. Los daños personales o a la propiedad que pudieran causar el uso indebido del artefacto, incluyendo la falta de mantenimiento.
   - 7.5. El uso o instalación de Software (programas), interfaces, partes ó suministros no proporcionados y/o Autorizados por Samsung, aplicable a discos ópticos externos, teclado y mouse.
   - 7.6 Daños ocasionados por fenómenos naturales, rayos, agua, fuego.
   - 7.7 Problemas técnicos producidos por la instalación de programas o archivos que alteren el normal Funcionamiento del sistema operativo y/o que afecten el funcionamiento del equipo.
   - 7.8 Toda intervención de nuestra red de Centros de Servicio Autorizados, realizada a pedido del comprador dentro del plazo de garantía, que no fuera originada por falla o defecto alguno cubierto por este certificado, deberá ser abonado por el interesado de acuerdo a la tarifa vigente.
   - 7.9. El presente certificado anula cualquier otra garantía implícita o explícita, por la cual y expresamente Samsung Electronics Chile LTDA., no autoriza a ninguna otra persona, sociedad o asociación a asumir por nuestra cuenta ninguna otra responsabilidad con respecto a nuestros productos.
   - 7.10 Samsung Electronics Chile LTDA., no se hace responsable por la pérdida de información, datos, imágenes o Archivos debido a fallas producidas en el equipo, es decir es responsabilidad del cliente velar por el respaldo de la información contenida.
   - 7.11 Samsung Electronics Chile LTDA., asegura que este producto cumple con las normas de seguridad vigentes en el país.

En el caso de necesidad de reparación o compra de repuestos el usuario deberá consultar telefónicamente al Centro de Atención al Cliente: 800-726-7864 en Santiago de Chile para conocer el Centro de Servicios más cercano a su domicilio.

Obtención de servicio de garantía

Para obtener servicio de garantía, póngase en contacto con Samsung según lo siguiente o visitar el lugar de compra del producto.

Area	Tel	Web Site
CHILE	800-726-7864 (SAMSUNG)	www.samsung.com/cl

Garantía Limitada Samsung

Período de Garantía

Los siguientes Accesorios para PC Samsung enumerados a continuación serán garantizados por el período de (1) año a partir de la fecha documentada de compra en Samsung o un distribuidor autorizado por Samsung.

- Discos ópticos Externos
- Teclados
- Mouse
- Parlantes Multimedia
- USB Flash Drive
- Dongle
- Dock(Docking)
- Lapicera digitalizadora
- Funda

Garantía Nacional

Samsung Electronics Argentina S.A. garantiza al comprador y sucesivos adquirientes de este producto dentro del territorio de la República Argentina, República Oriental del Uruguay y República del Paraguay, dependiendo de en cuál de los tres países ha sido comprado el producto, el buen funcionamiento del mismo contra falla de materiales o de fabricación, a partir de la fecha de compra y por el plazo de un año.

Son beneficiarios de la garantía el comprador original y los sucesivos adquirentes dentro del plazo antes mencionado, siempre que cuenten con el certificado de garantía correspondiente al producto adquirido en donde debe constar la fecha de compra del mismo.

Alcances de la Garantía Limitada

Serán causas de anulación de esta garantía:

1. Uso impropio o distinto del uso doméstico.
2. Excesos o caídas de tensión eléctrica que impliquen uso en condiciones anormales o descargas electroestáticas
3. Intervención o alteración del equipo por personal no autorizado por Samsung Electronics Argentina S.A.
4. La operación del producto en condiciones no indicadas en el Manual del usuario como ser exceso de temperatura y/o humedad.
5. La falta de mantenimiento según lo indica el Manual del Usuario en caso de corresponder.
6. La garantía carecerá de validez si se observaren enmiendas o tachaduras en los datos del certificado de garantía o factura de compra.

7. No están cubiertos por esta garantía los siguientes casos:
   7.1. Los daños ocasionados al exterior del gabinete.
   7.2. Las roturas, golpes, caídas o rayones causados por traslados de cualquier naturaleza por parte del usuario.
   7.3. Daños ocasionados por otros equipos interconectados al producto.
   7.4. Los daños personales o a la propiedad que pudieran causar el uso indebido del artefacto, incluyendo la falta de mantenimiento.
   7.5. El uso o instalación de Software (programas), interfaces, partes ó suministros no proporcionados y/o autorizados por Samsung , aplicable a discos ópticos externos, teclado y mouse.
   7.6. Daños ocasionados por fenómenos naturales, rayos, agua, fuego.
   7.7. Problemas técnicos producidos por la instalación de programas o archivos que alteren el normal funcionamiento del sistema operativo y/o que afecten el funcionamiento del equipo.
   7.8. Toda intervención de nuestra red de Centros de Servicio Autorizados, realizada a pedido del comprador dentro del plazo de garantía, que no fuera originada por falla o defecto alguno cubierto por este certificado, deberá ser abonado por el interesado de acuerdo a la tarifa vigente.
   7.9. El presente certificado anula cualquier otra garantía implícita o explícita, por la cual y expresamente Samsung Electronics Argentina S.A. no autoriza a ninguna otra persona, sociedad o asociación a asumir por nuestra cuenta ninguna otra responsabilidad con respecto a nuestros productos.
   7.10. Samsung Electronics Argentina S.A. no se hace responsable por la pérdida de información, datos, imágenes o archivos debido a fallas producidas en el equipo, es decir es responsabilidad del cliente velar por el respaldo de la información contenida.
   7.11. Samsung Electronics Argentina S.A. asegura que este producto cumple con las normas de seguridad vigentes en el país.

En el caso de necesidad de reparación o compra de repuestos el usuario deberá consultar telefónicamente al Centro de Atención al Cliente: 0800-333-3733 Cucha Cucha 2647 Capital Federal (Argentina) / 005982-4004008 (Uruguay) / 009 800 5420001(Paraguay) para conocer el Centro de Servicios más cercano a su domicilio.

Area	Tel	Web Site
Argentina	0800-333-3733	www.samsung.com/ar
Uruguay	005982-4004008	www.samsung.com/ar
Paraguay	009 800 5420001	www.samsung.com/ar

WARRANTY FOR SAMSUNG PRODUCTS (AUSTRALIA ONLY) (PC ACCESSORIES)

PART I GENERAL TERMS AND CONDITIONS

The Australian Competition and Consumer Act (2010) (including the Australian Consumer Law) as well as other Australian laws guarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung consumer products sold in Australia.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the Australian Competition and Consumer Act and other Australian laws. This Warranty gives you additional protection for your Samsung consumer product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, terms and conditions below.

I. Coverage and Application

(A) Samsung Electronics Australia Pty Ltd 3 Murray Rose Ave Homebush Bay NSW 2127 ("Samsung") warrants that your Samsung consumer product:

- is of acceptable quality;
- does not have a latent defect.

(B) For the purpose of this Warranty, a "Samsung product" is a product which:

- was manufactured by or on behalf of Samsung; and
- bears a trade mark owned or used by Samsung (generally "SAMSUNG"); and
- was sold by an Authorised Reseller or Distributor of Samsung; and
- was purchased in Australia,

but does not include any hardware or software which is packaged or sold with a Samsung product unless that item is incorporated into the Samsung product or, in the case of software, pre-loaded onto the Samsung product at the time of sale or that is itself a Samsung product.

II. Warranty Period

(A) The period during which this Warranty is in effect will depend upon the Samsung product to which it relates. In all cases the commencement date for the period is the actual day of purchase, as reflected on the Authorised Reseller's or Distributor's invoice / receipt provided to you. The period during which each Samsung product which is the subject of this Warranty is covered by this Warranty is identified in Part II of this Warranty.

III. Warranty Claim

(A) If you consider that the Samsung product which you have purchased is not of acceptable quality, has a latent defect, or is otherwise not compliant with the conditions, warranties, undertakings, and legal rights given to you under Australian Law (for example, it appears faulty, or does not work at all or properly), you can make a claim under this Warranty.

(B) Except where an International Product Warranty has been provided with your Samsung product, warranty service will only be provided in the specific country where the Samsung product was originally purchased. For example, if you have purchased the Samsung product within Australia, warranty service will be limited to Australia only.

(C) If you purchased this product in Australia and wish to make a claim under this Warranty, you should:

contact 1300 362 603;

visit the nearest Samsung Customer Service Plaza; or

visit www.samsung.com/au.

PRODUCT ONLINE REGISTRATION

You can register your product online at www.samsung.com/au. While registration is not necessary to make a claim under this Warranty, it may assist Samsung to process any claim which you may make more quickly.

(D) When you make any claim under this Warranty it is essential that you provide a copy of your proof of purchase of the Samsung product, whether in person, by email or by fax. A claim under this Warranty is not formally made unless and until that proof of purchase is provided. This does not detract from your statutory rights.

(E) You will not be able to gain the benefit of this Warranty without making a claim.

(F) If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung product is valid (having regard to the terms of Part II of this Warranty), and:

(a) if the goods can be repaired and the failure to comply with the warranty is not a major failure or a failure of substantial character, Samsung or its agent will either repair the Samsung product or, if authorised by Samsung, pay you for the cost of a repair of the Samsung product, or replace the Samsung product with the same or similar product or refund you the cost of a replacement, in each case depending upon what is reasonable in the circumstances and at no cost to you. Goods presented for repair may be replaced by refurbished goods of the same type with equal or greater functionality rather than being repaired. Refurbished parts may be used to repair the goods; or

(b) if the goods cannot be repaired or the failure to comply with the warranty is a major failure or a failure of substantial character, you may reject the goods or require Samsung to pay you compensation for any reduction in the value of the goods below the price paid or payable by you for the goods.

The standard Samsung warranty periods are set out by product in the tables in Part II of this Warranty, although each claim is assessed on its own merits. If Samsung provides you with either a replacement or refund, you immediately transfer ownership in the original Samsung part or product to Samsung. Any such resolution by Samsung of a claim under this Warranty by you does not otherwise detract from any other statutory rights which you might have in the circumstances, including your right to monetary compensation for a valid claim.

(G) If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing your claim.

IV. Warranty Transferability

(A) This Warranty is transferable to a subsequent owner of a Samsung product, in the event of the sale of that product, provided that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung at

www.samsung.com/au

The notice should identify the name of the previous owner of the Samsung product, place and date of purchase, model, make and serial number of the product. The effective transfer of this Warranty does not otherwise alter the terms of this Warranty in any way.

(B) In cases of authorised product replacement of the original purchased Samsung product, the replacement Samsung product will be subject to its own Samsung Products Warranty then in force at the time of the replacement (which may or may not be on the same terms as this Warranty).

V. Carry-In

(A) If you wish to make a claim in relation to a Samsung product which you can reasonably transport to the nearest Samsung Customer Service Plaza or to an authorised repair service centre (as directed when you first make the claim under this Warranty), please bring, or send, that Samsung product to that nearest Plaza or authorised service centre for assessment. Such Samsung products do not include those products dealt with in sub-paragraph (B). Samsung will organise the transport of a Samsung Consumer Product under this sub-paragraph, the cost of which will be borne by Samsung if your claim is determined to be valid pursuant to Part I of this Warranty. Whenever possible, the product should be returned in its original carton and packing or alternatively in packing suitable to prevent damage to the product. Samsung will not accept responsibility for damage to the product during this transport caused by unsuitable or inadequate packing.

(B) If the Samsung product is located in a place which is greater than 50 kilometres (by road) from the nearest Samsung Customer Service Plaza or authorised repair service outlet, Samsung will liaise with you to determine the best way in which to inspect and, if necessary, repair the product the subject of the claim under this Warranty.

VI. Warranty Exclusions

(A) This section identifies what is excluded under this Warranty.

(B) For the avoidance of any doubt, any and all warranties or conditions which are not guaranteed under the Australian Competition and Consumer Act or the Australian Competition and Consumer Regulations 2010 and which are not expressly included in this Warranty as additional warranties or conditions are excluded.

(C) This Warranty does not warrant uninterrupted or error-free operation of the Product, which is affected by system configuration, software, applications your data and operator control of the system, among other factors. Though the product is considered to be compatible with many systems, it is your responsibility to determine compatibility and integration with other products or systems.

(D) This Warranty does not apply to non-Samsung hardware products or non-Samsung software products which are not incorporated into Samsung products or, in the case of software, pre-loaded onto the Samsung product at the time of sale, even if packaged or sold with Samsung hardware. Manufacturers, suppliers or publishers other than Samsung may provide their own warranties to you, but Samsung, to the extent permitted by law, provides such third-party products 'as is'. If applicable, non-Samsung software distributed by Samsung and not pre-loaded on the product at the time of sale is not covered under this Warranty. Please refer to any licensing agreement accompanying the software for details or any purchaser rights with respect to its use.

(E) This Warranty does not extend to loss caused by normal wear and tear, fire, water (liquid spillage or ingression), theft, vermin or insect infestation.

(F) This Warranty does not cover:

- cosmetic damage such as to the exterior finish;
- minor imperfections within design specification so that do not materially alter functionality;
- burned-in images resulting from viewing an image on the display screen for an extended period of time;
- reception or display problems and distortion related to noise, echo, interference or other signal transmission and delivery problems or
- use of products, equipment, systems, utilities, services, parts supplies accessories, applications, installations, repairs, external wiring or connectors not supplied or authorised by Samsung.

(G) This Warranty does not cover damage caused by:

- misuse or abusive use of the Samsung consumer product, including breakage of the liquid crystal display (LCD);
- incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer's instructions provided with the Samsung product);
- improper shipment, delivery or installation;
- incorrect or improper maintenance or failure to maintain the Samsung product;
- failure to clean or improper cleaning of the product;
- incorrect voltage or non-authorised electrical connections;
- adverse external conditions such as power surges and dips, thunderstorm activity, acts of God, acts of terrorism, damage caused by vermin, or any other act or circumstance beyond Samsung's control;
- exposure to excessive heat, moisture or dampness;
- exposure to abnormally corrosive conditions;

- use of non authorised/non-standard, defective or incompatible parts;
- password setting/ resetting and computer virus;
- repair, modification or other work carried out on the Samsung product other than by Authorised Samsung Service Personnel.

(H) This Warranty does not cover Samsung products purchased in an auction.

(I) If the Samsung product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.

(J) This Warranty does not cover Samsung products which, at the time you consider a claim might be made under this Warranty, do not bear the original manufacturer's factory-applied serial number in its original form (for instance where it or the sticker bearing it has been removed, wiped out, rubbed off, or altered).

(K) TThis Warranty does not cover the loss of any data howsoever caused. You shall be responsible for backing up and protecting data against loss, damage or destruction. Please note that the repair of goods may result in loss of data.

II. PARTS AND LABOUR WARRANTY

Unless specified, this Warranty covers corresponding costs for parts and labour which may be required to repair the Samsung consumer product, part or accessory if Samsung or its agent repair the item under this Warranty.

III. WARRANTY BY PRODUCT TABLE

The table below in this sub-paragraph summarises Samsung's preferred approach to resolving claims under this Warranty, although each claim is assessed on its own merits. Please refer to Part I, paragraph (III)(F) for the range of Samsung's responses to a claim under this Warranty in accordance with the table below. In some instances the appropriate response to the claim will differ from the approach noted below.

Product	Warranty Period	Special conditions
PC Accessories		
External Optical Disc Drive	1 year	Repair or replacement warranty
Keyboard	1 year	Repair or replacement warranty
Multimedia Speaker	1 year	Repair or replacement warranty
Mouse	1 year	Repair or replacement warranty
USB Flash Drive	1 year	Repair or replacement warranty
Dongle	1 year	Repair or replacement warranty
Dock(Docking)	1 year	Repair or replacement warranty
Digitiser Pen	1 year	Repair or replacement warranty
Stand Case	1 year	Repair or replacement warranty
Other miscellaneous PC accessories	1 year	Repair or replacement warranty Whether the miscellaneous PC accessories item is covered by this warranty will be determined by Samsung in its sole discretion

Warranty For Samsung Products (New Zealand Only) (PC Accessories)

PART I GENERAL TERMS AND CONDITIONS

The New Zealand Consumer Guarantees Act (1993) as well as other laws in the jurisdiction guarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung consumer products sold in New Zealand.

For products sold in New Zealand, these guarantees cannot be modified nor excluded by any contract, except in those circumstances contemplated by section 43(2) of the New Zealand Consumer Guarantees Act.

You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality. You are also entitled to a replacement or refund for a major failure of the goods and compensation for any other reasonably foreseeable loss or damage. What constitutes a major failure is an objective test of reasonableness and not necessarily an individual consumer's point of view.

Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the New Zealand Consumer Guarantees Act and other laws. This Warranty gives you additional protection for your Samsung consumer product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, terms and conditions below.

I. Coverage and Application

(A) Samsung Electronics New Zealand Limited of 24 The Warehouse Way, Northcote, Auckland 0627 ("Samsung") warrants that your Samsung consumer product:

- is of acceptable quality;
- does not have a latent defect.

(B) For the purpose of this Warranty, a "Samsung consumer product" is a hardware product which:

- was manufactured by or on behalf of Samsung; and
- is used in a normal domestic environment, not a commercial environment ; and
- bears a trade mark owned or used by Samsung (generally "SAMSUNG"); and
- was sold by an Authorised Reseller or Distributor of Samsung; and
- was purchased in New Zealand,

but does not include any hardware or software which is packaged or sold with a Samsung consumer product unless that is itself a Samsung consumer product.

II. Warranty Period

(A) The period during which this Warranty is in effect will depend upon the Samsung consumer product to which it relates. In all cases the commencement date for the period is the actual day of purchase, as reflected on the Authorised-Reseller's or Distributor's invoice / receipt provided to you. The period during which each Samsung consumer product which is the subject of this Warranty is covered by this Warranty is identified in Part II of this Warranty.

III. Warranty Claim

(A) If you consider that the Samsung consumer product which you have purchased is not of acceptable quality, has a latent defect, or is otherwise not compliant with the conditions, warranties, undertakings, and legal rights given to you under New Zealand Law (for example, it appears faulty, or does not work at all or properly), you can make a claim under this Warranty.

(B) Except where an International Product Warranty has been provided with your Samsung consumer product, warranty service will only be provided in the specific country where the Samsung consumer product was originally purchased. For example, if you have purchased the Samsung product within New Zealand, warranty service will be limited to New Zealand only.

(C) If you purchased this product in New Zealand and wish to make a claim under this Warranty, you should:

contact 0800 SAMSUNG (726786);

visit the nearest Samsung Customer Service Plaza; or

visit www.samsung.com/nz.

PRODUCT ONLINE REGISTRATION

You can register your product online at www.samsung.com/nz for customers in New Zealand. While registration is not necessary to make a claim under this Warranty, it may assist Samsung to process any claim which you may make more quickly.

(D) When you make any claim under this Warranty it is essential that you provide a copy of your proof of purchase of the Samsung consumer product, whether in person, by email or by fax. A claim under this Warranty is not formally made unless and until that proof of purchase is provided. This does not detract from your statutory rights.

(E) You will not be able to gain the benefit of this Warranty without making a claim. A claim must be made within the Warranty Period. This Warranty does not cover any defects not notified to Samsung within the Warranty Period.

(F) If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer product is valid (having regard to the terms of Part II of this Warranty), and:

- if the goods can be repaired and the failure to comply with the warranty is not a major failure or a failure of substantial character, Samsung or its agent will either repair the Samsung consumer product or, if authorised by Samsung, pay you for the cost of a repair of the Samsung consumer product, or replace the Samsung consumer product with the same or similar product or refund you the cost of a replacement, in each case depending upon what is reasonable in the circumstances and at no cost to you. Goods presented for repair may be replaced by refurbished goods of the same type with equal or greater functionality rather than being repaired. Refurbished parts may be used to repair the goods; or
- if the goods cannot be repaired or the failure to comply with the warranty is a major failure or a failure of substantial character, you may reject the goods or require Samsung to pay you compensation for any reduction in the value of the goods below the price paid or payable by you for the goods.

The standard Samsung Warranty periods are set out by product in the tables in Part II of this Warranty, although each claim is assessed on its own merits. If Samsung provides you with either a replacement or refund, you immediately transfer ownership in the original Samsung consumer product or part to Samsung. If Samsung repairs the goods, you immediately transfer ownership in any residual parts to Samsung. Any such resolution by Samsung of a claim under this Warranty by you does not otherwise detract from any other statutory rights which you might have in the circumstances, including your right to monetary compensation for a valid claim.

(G) If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing your claim.

IV. Warranty Transferability

(A) This Warranty is transferable to a subsequent owner of a Samsung consumer product, in the event of the sale of that product, provided that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung as follows

www.samsung.com/nz - for customers in New Zealand.

The notice should identify the name of the previous owner of the Samsung consumer product, place and date of purchase, model, make and serial number of the product. The effective transfer of this Warranty does not otherwise alter the terms of this Warranty in any way.

(B) In cases of authorised product or part replacement of the original purchased Samsung product, the replacement Samsung product or part will be covered for the remainder of the original Warranty Period.

V. Carry-In

(A) If you wish to make a claim in relation to a Samsung product which you can reasonably transport to the nearest Samsung Customer Service Plaza or to an authorised repair service centre (as directed when you first make the claim under this Warranty), please bring, or send, that Samsung product to that nearest Plaza or authorised service centre for assessment. Such Samsung products do not include those products dealt with in sub-paragraph (B). Samsung will organise the transport of a Samsung Consumer Product under this sub-paragraph, the cost of which will be borne by Samsung if your claim is determined to be valid pursuant to Part I of this Warranty. Whenever possible, the product should be returned in its original carton and packing or alternatively in packing suitable to prevent damage to the product. Samsung will not accept responsibility for damage to the product during this transport caused by unsuitable or inadequate packing.

(B) If the Samsung product is located in a place which is greater than 50 kilometres (by road) from the nearest Samsung Customer Service Plaza or authorised repair service outlet, Samsung will liaise with you to determine the best way in which to inspect and, if necessary, repair the product the subject of the claim under this Warranty.

VI. Warranty Exclusions

(A) This section identifies what is excluded under this Warranty.

(B) For the avoidance of any doubt, any and all warranties or conditions which are not guaranteed under the New Zealand Consumer Guarantees Act (as applicable) and which are not expressly included in this Warranty as additional warranties or conditions are excluded.

(C) This Warranty does not warrant uninterrupted or error-free operation of the Product, which is affected by system configuration, software, applications your data and operator control of the system, among other factors. Though the product is considered to be compatible with many systems, it is your responsibility to determine compatibility and integration with other products or systems.

(D) This Warranty does not apply to non-Samsung hardware products or non-Samsung software products which are not incorporated into Samsung products or, in the case of software, pre-loaded onto the Samsung product at the time of sale, even if packaged or sold with Samsung hardware. Manufacturers, suppliers or publishers other than Samsung may provide their own warranties to you, but Samsung, to the extent permitted by law, provides such third-party products 'as is'. If applicable, non-Samsung software distributed by Samsung and not pre-loaded on the product at the time of sale is not covered under this Warranty. Please refer to any licensing agreement accompanying the software for details or any purchaser rights with respect to its use.

(E) This Warranty does not extend to loss caused by normal wear and tear, fire, water (liquid spillage or ingression), theft, vermin or insect infestation.

(F) This Warranty does not cover:

- cosmetic damage such as to the exterior finish;
- minor imperfections within design specification so that do not materially alter functionality;
- burned-in images resulting from viewing an image on the display screen for an extended period of time;
- reception or display problems and distortion related to noise, echo, interference or other signal transmission and delivery problems or
- use of products, equipment, systems, utilities, services, parts supplies accessories, applications, installations, repairs, external wiring or connectors not supplied or authorised by Samsung.

(G) This Warranty does not cover damage caused by:

- misuse or abusive use of the Samsung consumer product, including breakage of the liquid crystal display (LCD);
- incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer's instructions provided with the Samsung product);
- improper shipment, delivery or installation;
- incorrect or improper maintenance or failure to maintain the Samsung product;
- failure to clean or improper cleaning of the product;
- incorrect voltage or non-authorised electrical connections;
- adverse external conditions such as power surges and dips, thunderstorm activity, acts of God, acts of terrorism, damage caused by vermin, or any other act or circumstance beyond Samsung's control;
- exposure to excessive heat, moisture or dampness;
- exposure to abnormally corrosive conditions;
- use of non authorised/non-standard, defective or incompatible parts;
- password setting/ resetting and computer virus;
- repair, modification or other work carried out on the Samsung product other than by Authorised Samsung Service Personnel.

(H) This Warranty does not cover Samsung products purchased in an auction.

(I) If the Samsung product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.

(J) To the extent permitted by law, this Warranty does not cover Samsung products which, at the time you consider a claim might be made under this Warranty, do not bear the original manufacturer's factory-applied serial number in its original form (for instance where it or the sticker bearing it has been removed, wiped out, rubbed off, or altered).

(K) This Warranty does not cover the loss of any data howsoever caused. You shall be responsible for backing up and protecting data against loss, damage or destruction. Please note that the repair of goods may result in loss of data.

New Zealand exclusion

If you purchased the Samsung consumer product in New Zealand for the purposes of a business, it is hereby agreed that the provisions of the Consumer Guarantees Act 1993 do not apply in accordance with section 43(2) of the Consumer Guarantees Act.

II. PARTS AND LABOUR WARRANTY

Unless specified, this Warranty covers corresponding costs for parts and labour which may be required to repair the Samsung consumer product, part or accessory if Samsung or its agent repair the item under this Warranty.

III. WARRANTY BY PRODUCT TABLE

The table below in this sub-paragraph summarises Samsung's preferred approach to resolving claims under this Warranty, although each claim is assessed on its own merits. Please refer to Part I, paragraph (III)(F) for the range of Samsung's responses to a claim under this Warranty in accordance with the table below. In some instances the appropriate response to the claim will differ from the approach noted below.

Product	Warranty Period	Special conditions
PC Accessories		
External Optical Disc Drive	1 year	Repair or replacement warranty
Keyboard	1 year	Repair or replacement warranty
Multimedia Speaker	1 year	Repair or replacement warranty
Mouse	1 year	Repair or replacement warranty
USB Flash Drive	1 year	Repair or replacement warranty
Dongle	1 year	Repair or replacement warranty
Dock(Docking)	1 year	Repair or replacement warranty
Digitiser Pen	1 year	Repair or replacement warranty
Stand Case	1 year	Repair or replacement warranty
Other miscellaneous PC accessories	1 year	Repair or replacement warranty Whether the miscellaneous PC accessories item is covered by this warranty will be determined by Samsung in its sole discretion

Samsung Limited Warranty

Warranty Period

The Samsung PC Accessories shall be warranted for the period of one (1) year from the documented date of purchase from Samsung or a Samsung' authorized reseller.

National Warranty

The following limited warranty covers Samsung Products, as supplied and distributed by Samsung Electronics Company in the country of purchase and delivered new, in the original carton to the original end-user purchaser. During the Warranty Period, Samsung will repair or replace, at Samsung's sole option, without charge to you, any defective component part of the Product.

Limited Warranty Coverage

Samsung makes the following limited warranties during the warranty period: (a) the Products will function properly under normal use; (b) the Products will be free from defects in materials or workmanship; (c) the Products will confirm to the published specifications; and (d) the Products will confirm to any additional specifications agreed to in writing by the parties.

Samsung warranties do not cover any problem that is caused by (a) commercial use; accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation or operation or maintenance or modification; or (b) any misuse contrary to the instructions in the user manual; or (d) malfunctions caused by other equipment; or (e) fire, water, lightning or other acts of nature. For storage devices, please ensure that data in your Product has been fully "backed-up" before it is handed to Samsung for repair. Although Samsung will take reasonable efforts to return your Product with all your software programs, data or information stored on any media intact, however Samsung shall not be liable if during the repair of the Product the contents in the Product's data storage media were altered, deleted, or in any way modified. For dongle, depending on the surrounding environment, data loss or cross talk may occur between devices, Samsung is not responsible for such data loss or cross talk in respect of dongles.

Our limited warranties are void if a Product is returned with removed, damaged, or tampered labels or any alterations (including removal of any component or external cover). Samsung shall not be liable for any damages of any kind resulting from the purchase, use, or misuse of, or inability to use the Product or arising directly or indirectly from the use or loss of use of the Product or from the breach of the express warranty, including incidental, special, consequential or similar damages, or loss of anticipated profits or benefits, or for damages arising from any tort (including negligence) or fault committed by Samsung, its agents or employees, or for any breach of contract or for any claim brought

against you by any other party. If any portion of this limited warranty is held illegal or unenforceable by reason of any law, such partial illegality or unenforceability shall not affect the enforceability for the remainder of this limited warranty which you acknowledge is and will always be construed to be limited by its terms or as limited as the law permits. The warranty is in addition to (and does not exclude or modify in any way) any non-excludable statutory rights you may have.

Obtaining Warranty Service

To obtain warranty service, please contact Samsung as follows or visit the place of purchase.

Area	Tel	Web Site
Singapore	1-800-SAMSUNG (726-7864)	www.samsung.com/sg

Samsung Limited Warranty

Warranty Period

The Samsung PC Accessories shall be warranted for the period of one (1) year from the documented date of purchase from Samsung or a Samsung' authorized reseller.

National Warranty

The following limited warranty covers Samsung Products, as supplied and distributed by Samsung Electronics Company in the country of purchase and delivered new, in the original carton to the original end-user purchaser. During the Warranty Period, Samsung will repair or replace, at Samsung's sole option, without charge to you, any defective component part of the Product.

Limited Warranty Coverage

Samsung makes the following limited warranties during the warranty period: (a) the Products will function properly under normal use; (b) the Products will be free from defects in materials or workmanship; (c) the Products will confirm to the published specifications; and (d) the Products will confirm to any additional specifications agreed to in writing by the parties.

Samsung warranties do not cover any problem that is caused by (a) commercial use; accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation or operation or maintenance or modification; or (b) any misuse contrary to the instructions in the user manual; or (d) malfunctions caused by other equipment; or (e) fire, water, lightning or other acts of nature. For storage devices, please ensure that data in your Product has been fully "backed-up" before it is handed to Samsung for repair. Although Samsung will take reasonable efforts to return your Product with all your software programs, data or information stored on any media intact, however Samsung shall not be liable if during the repair of the Product the contents in the Product's data storage media were altered, deleted, or in any way modified. For dongle, depending on the surrounding environment, data loss or cross talk may occur between devices, Samsung is not responsible for such data loss or cross talk in respect of dongles.

Our limited warranties are void if a Product is returned with removed, damaged, or tampered labels or any alterations (including removal of any component or external cover). Samsung shall not be liable for any damages of any kind resulting from the purchase, use, or misuse of, or inability to use the Product or arising directly or indirectly from the use or loss of use of the Product or from the breach of the express warranty, including incidental, special, consequential or similar damages, or loss of anticipated profits or benefits, or for damages arising from any tort (including negligence) or fault committed by Samsung, its agents or employees, or for any breach of contract or for any claim brought

against you by any other party. If any portion of this limited warranty is held illegal or unenforceable by reason of any law, such partial illegality or unenforceability shall not affect the enforceability for the remainder of this limited warranty which you acknowledge is and will always be construed to be limited by its terms or as limited as the law permits. The warranty is in addition to (and does not exclude or modify in any way) any non-excludable statutory rights you may have.

Obtaining Warranty Service

To obtain warranty service, please contact Samsung as follows or visit the place of purchase.

Area	Tel	Web Site
Malaysia	1800-88-9999	www.samsung.com/my

Samsung Limited Warranty

Warranty Period

The Samsung PC Accessories shall be warranted for the period of one (1) year from the documented date of purchase from Samsung or a Samsung' authorized reseller.

National Warranty

The following limited warranty covers Samsung Products, as supplied and distributed by Samsung Electronics Company in the country of purchase and delivered new, in the original carton to the original end-user purchaser.

Limited Warranty Coverage

Samsung makes the following limited warranties during the warranty period: (a) the Products will function properly under normal use; (b) the Products will be free from defects in materials or workmanship; (c) the Products will confirm to the published specifications; and (d) the Products will confirm to any additional specifications agreed to in writing by the parties.

Samsung warranties do not cover any problem that is caused by (a) commercial use; accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation; operation; maintenance or modification; or (b) any misuse contrary to the instructions in the user manual; or (d) malfunctions caused by other equipment; or (e) fire, water, lightning or other acts of nature.

Our limited warranties are void if a product is returned with removed, damaged, or tampered labels or any alterations (including removal of any component or external cover).

Obtaining Warranty Service

To obtain warranty service, please contact Samsung as follows or visit the place of purchase.

Area	Tel	Web Site
Thailand	02-689-3232 / 1800-29-3232	www.samsung.com/th

ระยะเวลาในการรับประกัน

สินค้าประเภทส่วนประกอบที่ใช้กับเครื่องคอมพิวเตอร์ มีการรับประกันเป็นระยะเวลา 1 ปี

โดยจะเริ่มนับประกันตั้งแต่วันที่ซื้อที่ระบุไว้ในต้นฉบับเอกสารซื้อขาย

ตลอดจนถึงวันสิ้นสุดระยะเวลาการรับประกันที่ระบุไว้ข้างต้น

สำหรับลูกค้าที่ซื้อสินค้าโดยตรงกับซัมซุงหรือผ่านช่องทางตัวแทนจำหน่าย หรือร้านค้าที่ได้แต่งตั้งอย่างเป็นทางการ

การรับประกันภายในประเทศ

ข้อจำกัดการรับประกันต่อไปนี้ครอบคลุมผลิตภัณฑ์ซัมซุงซึ่งจัดจำหน่ายโดย บริษัท ไทยซัมซุงอิเล็คโทรนิคส์ จำกัด

และต้องเป็นผลิตภัณฑ์ใหม่ บรรจุในกล่องดั้งเดิม ที่ส่งให้ยังผู้ซื้อ end user คนแรก

ข้อจำกัดการรับประกัน

ในช่วงระยะเวลาการรับประกัน ซัมซุงจะให้การรับประกันดังข้อ กำหนดต่อไปนี้

ก.) ผลิตภัณฑ์นี้จะใช้งานได้ปกติภายใต้การใช้งานปกติทั่วไป

ข.) ผลิตภัณฑ์นี้ปราศจากความบกพร่องจากวัสดุหรือจากช่างฝีมือ

ค.) ผลิตภัณฑ์นี้จะมีคุณสมบัติเป็นไปตามที่แสดงไว้ และ

ง.) ผลิตภัณฑ์นี้จะมีคุณสมบัติเพิ่มเติมเป็นไปตามที่คู่สัญญาตกลงกันไว้เป็นลายลักษณ์อักษร

การรับประกันจะไม่ครอบคลุมถึง ปัญหาที่เกิดขึ้น โดย

ก.) การใช้งานทางการค้า อุบัติเหตุ การใช้งานผิดวิธี การละเลย ไม่สนใจ การตกหรือกระแทก การแพร่กระจายของสนามแม่เหล็ก ความร้อน หรือความชื้นที่อยู่เหนือความสามารถของผลิตภัณฑ์ การติดตั้งที่ผิดวิธี การแก้ไขดัดแปลง หรือ

ข.) การใช้งานใดๆ ที่ไม่ถูกต้อง หรือขัดแย้งกับที่ระบุไว้ในคู่มือการใช้งาน หรือ

ค.) การใช้การไม่ได้ที่เกิดจากอุปกรณ์อื่นๆ หรือ

ง.) เกิดจากการกระทำจาก ไฟ น้ำ แสง หรือ ภัยธรรมชาติอื่นๆ

การรับประกันจะสิ้นสุดลง หากผลิตภัณฑ์ที่ส่งเข้าซ่อมนั้น มีลักษณะที่แผ่นสติ๊กเกอร์ หมายเลขเครื่องถูกแกะออก เสียหาย หรือถูกประทับตราด้วยเครื่องหมาย หรือการดัดแปลงอื่นใด (รวมถึงการ แกะอุปกรณ์ใดๆหรือฝาเครื่องด้านนอกด้วย)

การขอรับบริการตามใบรับประกัน

การขอรับบริการตามใบรับประกันนั้น โปรดติดต่อซัมซุงตามรายละเอียดด้านล่างนี้ หรือ ณ สถานที่ที่ท่านซื้อสินค้า

Area	Tel	Web Site
ประเทศไทย	02 689-3232 หรือ โทรฟรี 1800 -29-3232	www.samsung.com/th

PHILIPPINES

Samsung Limited Warranty

Warranty Period

The Samsung PC Accessories shall be warranted for the period of one (1) year from the documented date of purchase from Samsung or a Samsung' authorized reseller.

National Warranty

The following limited warranty covers Samsung Products, as supplied and distributed by Samsung Electronics Company in the country of purchase and delivered new, in the original carton to the original end-user purchaser.

Limited Warranty Coverage

Samsung makes the following limited warranties during the warranty period: (a) the Products will function properly under normal use; (b) the Products will be free from defects in materials or workmanship; (c) the Products will confirm to the published specifications; and (d) the Products will confirm to any additional specifications agreed to in writing by the parties.

Samsung warranties do not cover any problem that is caused by (a) commercial use; accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation; operation; maintenance or modification; or (b) any misuse contrary to the instructions in the user manual; or (d) malfunctions caused by other equipment; or (e) fire, water, lightning or other acts of nature.

Our limited warranties are void if a product is returned with removed, damaged, or tampered labels or any alterations (including removal of any component or external cover).

Obtaining Warranty Service

To obtain warranty service, please contact Samsung as follows or visit the place of purchase.

Area	Tel	Web Site
Philippines	1800-10-7267864 / +632-580-5777	www.samsung.com/ph

Samsung Limited Warranty

Warranty Period

The Samsung PC Accessories shall be warranted for the period of one (1) year from the documented date of purchase from Samsung or a Samsung' authorized reseller.

National Warranty

The following limited warranty covers Samsung Products, as supplied and distributed by Samsung Electronics Company in the country of purchase and delivered new, in the original carton to the original end-user purchaser.

Limited Warranty Coverage

Samsung makes the following limited warranties during the warranty period: (a) the Products will function properly under normal use; (b) the Products will be free from defects in materials or workmanship; (c) the Products will confirm to the published specifications; and (d) the Products will confirm to any additional specifications agreed to in writing by the parties.

Samsung warranties do not cover any problem that is caused by (a) commercial use; accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation; operation; maintenance or modification; or (b) any misuse contrary to the instructions in the user manual; or (d) malfunctions caused by other equipment; or (e) fire, water, lightning or other acts of nature.

Our limited warranties are void if a product is returned with removed, damaged, or tampered labels or any alterations (including removal of any component or external cover).

Obtaining Warranty Service

To obtain warranty service, please contact Samsung as follows or visit the place of purchase.

Area	Tel	Web Site
Indonesia	0800-112-8888	www.samsung.com/id

Garansi Terbatas Samsung

Periode Garansi

Aksesoris PC Samsung akan digaransi untuk periode satu (1) tahun dari dokumen tanggal pembelian dari Samsung atau penjual resmi Samsung.

Garansi Nasional

Jaminan terbatas berikut ini mencakup Produk Samsung, yang disediakan dan didistribusikan oleh perusahaan Samsung Electronics di negara pembelian dan dikirimkan dalam kondisi baru, dalam karton asli ke pembeli/pengguna

Cakupan Garansi Terbatas

Samsung membuat garansi terbatas sebagai berikut selama masa garansi: (a)

Produk akan berfungsi dengan baik berdasarkan penggunaan normal, (b) Produk akan bebas dari cacat bahan atau pengerjaan; (c) Produk akan dikonfirmasikan dengan Spesifikasi yang dipublikasikan, dan (d) Produk akan dikonfirmasikan terhadap setiap spesifikasi tambahan yang disetujui secara tertulis oleh para pihak.

Garansi Samsung tidak mencakup masalah yang disebabkan oleh (a) penggunaan komersial; kecelakaan, penyalahgunaan, penelantaran, shock, elektrostatik, panas atau kelembaban di luar spesifikasi produk, pemasangan yang tidak benar, operasi, perawatan atau modifikasi, atau (b) penyalahgunaan bertentangan dengan petunjuk dalam petunjuk penggunaan, atau (c) kerusakan yang disebabkan oleh peralatan lainnya; atau (d) api, air, petir atau kejadian alam lainnya.

Garansi terbatas kami batal jika produk dikembalikan dengan dihapus, rusak, atau label dirusak atau setiap perubahan (termasuk pemindahan dari setiap komponen atau penutup luar).

Mendapatkan Pelayanan Garansi

Untuk mendapatkan layanan garansi, silahkan hubungi Samsung sebagai berikut atau kunjungi tempat pembelian.

Area	Tel	Web Site
Indonesia	0800-112-8888	www.samsung.com/id

Chế Độ Bảo Hành

Thời hạn bảo hành

Các sản phẩm sau đây sẽ được bảo hành trong thời hạn một (1) năm kể từ ngày mua sản phẩm từ.

Phạm vi bảo hành toàn quốc

Qui định bảo hành hữu hạn được áp dụng cho các sản phẩm của Samsung, được cung cấp và phân phối bởi công ty điện tử Samsung trong quốc gia mà sản phẩm được mua, và sản phẩm được giao mới trong bao bì carton đến người sở hữu đầu tiên.

Điều kiện bảo hành

Samsung đảm bảo các điều kiện sau đây trong thời gian bảo hành: (a) sản phẩm hoạt động tốt trong điều kiện sử dụng bình thường; (b) sản phẩm không bị những khuyết điểm về vật liệu hoặc trình độ tay nghề ; (c) Sản phẩm tuân theo các thông số kỹ thuật được niêm yết; và (d) sản phẩm tuân theo tất cả các thông số kỹ thuật phụ thêm như được cam kết bằng văn bản giữa các bên.

Samsung không bảo hành cho các hư hỏng gây ra bởi (a) sử dụng với mục đích thương mại; tai nạn; sử dụng không đúng cách; không cẩn thận; va chạm; tĩnh điện; nhiệt độ và độ ẩm ngoài mức giới hạn cho phép của sản phẩm; lắp đặt , vận hành bảo trì, sửa chữa không đúng cách;hoặc (b) sử dụng không đúng theo hướng dẫn sử dụng; hoặc (d) hỏng hóc do sử dụng thiết bị khác; hoặc (e) lửa, nước, sấm sét hoặc các yếu tố tự nhiên khác.

Qui định bảo hành không chấp nhận trường hợp sản phẩm được trả về nếu nhãn tem bị rách, tróc hoặc không còn nguyên vẹn hoặc có bất kỳ sự thay đổi nào khác (mất bất kỳ các phụ kiện nào kể cả bao bì).

Sử dụng dịch vụ bảo hành

Để được sử dụng dịch vụ bảo hành, hãy liên hệ với Samsung theo địa chỉ bên dưới hoặc trực tiếp đến nơi mua sản phẩm.

Khu vực	Điện thoại	Trang Web
Việt Nam	1800-588-889	www.samsung.com.vn

INDIA

Samsung Limited Warranty

Warranty Period

The Samsung PC Accessories shall be warranted for the period of one (1) year from the documented date of purchase from Samsung or a Samsung' authorized reseller.

National Warranty

The following limited warranty covers Samsung Products, as manufactured, imported ,supplied and distributed by Samsung Electronics India Private Limited (Samsung) in the territory of India and delivered new, in the original carton to the original end-user purchaser.

This limited warranty shall not be applicable on Samsung Products not manufactured, imported, supplied and /or distributed by Samsung in India through its local entity.

Limited Warranty Coverage

Samsung makes the following limited warranties during the warranty period: (a) the Products will function properly under normal use; (b) the Products will be free from defects in materials or workmanship; (c) the Products will confirm to the published specifications; and (d) the Products will confirm to any additional specifications agreed to in writing by the parties.

Samsung warranties do not cover any problem that is caused by (a) commercial use; accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation; operation; maintenance or modification; or (b) any misuse contrary to the instructions in the user manual made available with the Product ; or (d) malfunctions caused by other equipment; or (e) fire, water, lightning or other acts of nature.

Our limited warranties are void if a Product is returned with removed, damaged, or tampered labels or any alterations (including removal of any component or external cover).

Obtaining Warranty Service

To obtain warranty service, please contact Samsung Contact Centre as per following:-

Area	Tel
India	1800 3000 8282/1800 266 8282

Garantía Limitada

Periodo de Garantía

Los accesorios para ordenadores de la marca SAMSUNG (producto/s) están garantizados por un plazo de uno (1) año a partir de la fecha de compra conforme al documento que acredite ésta. Garantía sujeta a lo establecido en el presente documento así como a lo señalado en la Ley Federal de Protección al Consumidor y la normatividad aplicable. El Consumidor tendrá derecho a solicitar la reparación o si ello no es posible, la sustitución del producto en términos de los documentos señalados.

Garantía Nacional

La siguiente garantía limitada cubre los productos de la marca SAMSUNG suministrados y distribuidos en el territorio de los Estados Unidos Mexicanos por Samsung Electronics México S.A. de C.V. (SEM) ya sea en forma directa o por medio de algún tercero expresamente autorizado por SEM y siempre y cuando se trate de producto nuevo.

Alcance de la Garantía Limitada

SEM declara que, durante el periodo de la garantía, los productos: (a) funcionarán correctamente con un uso normal; (b) serán libres de defectos en sus piezas y de defectos de fabricación; y (c) se adaptarán a las especificaciones de producto publicadas únicamente por SAMSUNG. No podrá entenderse como defecto en las piezas o de fabricación y por lo tanto, no estarán cubiertos por la Garantía aquellos defectos causados por: accidente, abuso, negligencia, golpe, descarga electrostática; alta temperatura; humedad; instalación incorrecta; mantenimiento incorrecto o modificación de dicho producto; cualquier uso que sea contrario a las instrucciones indicadas en el manual de usuario; cualquier defecto provocado causado por el uso otro material o equipo; fuego, agua, luz, o fuerza mayor.

Esta Garantía queda invalidada si el producto o cualquiera de los datos de identificación (número de serie, piezas, etiquetas carcasa, etc.) hayan sido, total o parcialmente, abiertos, montados, desmontados y/o manipulados.

Samsung Uluslararası Sınırlı GarantiUygulaması

Garanti Süresi

Samsung PC Aksesuarları, Samsung veya Samsung'un yetkili satıcısı tarafından tanzim edilen fatura tarihinden itibaren bir (1) yıl süreyle uluslararası garanti altındadır.

Uluslararası Sınırlı Garantinin Konusu

Aşağıdaki sınırlı garanti, ürünün satın alındığı ülkedeki Samsung Electronics Şirketi tarafından, orijinal kutusunda ve satın alınan ülkedeki nihai kullanıcıya tedarik ve dağıtımı yapılmış Samsung Ürünlerini kapsar.

Ürünü aldığınız ülke mevzuatı kapsamında size ayrıca bir garanti belgesi verilmiş olabilir. Söz konusu durumda Ürünü aldığınız ülke içerisinde ulusal garanti belgesi geçerli olup, işbu Uluslararası Sınırlı Garanti söz konusu ülke harici ülkelerde uygulanır.

Uluslararası Sınırlı Garanti Kapsamı

Samsung, Garanti Kapsamı Süresince aşağıdaki sınırlı garantileri verir:

(a) Ürünler normal kullanım halinde düzgün çalışırlar.

(b) Ürünler maddi veya üretim safhasındaki ayıplardan arîdirler.

(c) Ürünler basılı spesifikasyonları haizdirler ve

(d) Ürünler taraflarca yazılı olarak mutabık kalınmış başkaca özellikler var ise bu özellikleri de haizdirler.

Uluslar arası Sınırlı Garanti aşağıdakileri kapsamamaktadır;

(a) ticari kullanım; kaza; kötü kullanım; ihmal; şok; elektrostatik akım; ürün özelliklerinde gösterilenden fazla ısı veya nem; yanlış kurulum; idare; idame veya değişiklik veya

(b) Kullanım kılavuzuna aykırı herhangi bir kullanım veya

(c) Diğer ürünlerden kaynaklanan arıza veya

(d) Yangın, su, yıldırım veya diğer doğa olayları

Uluslararası Sınırlı Garanti, ürünün; hasarlı, etiketi çıkartılmış ya da oynanmış ya da herhangi bir değişiklik yahut tahribat ile (herhangi bir parçanın veya dış korumanın çıkartılması dâhil) iadesi halinde geçersizdir.

Garanti Hizmetinden Yararlanmak

Garanti hizmetinden yararlanmak için lütfen aşağıdaki şekilde Samsung ile irtibata geçin ya da satın aldığınız yere gidin.

Bölge	Tel	İnternet Sitesi
SETK	444 77 11	www.samsung.com/tr

Bu üründeki pillerin doğru imhası

(Ayrı bir pil iade sistemi olan Avrupa Birliği ve diğer Avrupa ülkelerinde uygulanır)

Pilin üzerindeki bu işaret, işbu üründeki pillerin çalışma ömürlerinin sonunda diğer evsel atıklarla birlikte çöpe atılmamasına işaret eder. Hg, Cd veya Pb kimyasal sembollerinin işaretlendiği yerlerde, pilin EC 2006/66 sayılı direktifindeki referans seviyelerinden daha fazla cıva, kadmiyum veya kurşun içerdiğine işaret eder. Eğer piller uygun şekilde yok edilmezlerse, bu maddeler insan sağlığına ya da çevreye zarar verebilirler. Doğal kaynakları korumak ve yeniden kullanımı yaygınlaştırmak için, lütfen pillerinizi diğer atıklarınızdan ayırın ve yerli, ücretsiz pil iade sistemiyle geri dönüşümlerini sağlayın.

Este producto ha sido legalmente importado por Samsung Electronics Colombia S.A., cumple con la calidad e idoneidad técnica para el territorio Colombiano y es comercializado de acuerdo a la resolución conjunta No. 37120 SIC – 10105 DIAN.

En caso de requerir soporte técnico para su producto o información sobre nuestra red de servicio, puede contactarse con nuestra línea gratuita nacional **01 8000 112 112** o en Bogotá **6001272**. De igual manera puede remitirse a nuestra página web http://www.samsung.com/co/ .

TÉRMINOS DE GARANTÍA

- Cuando el consumidor solicita la reparación de un producto en garantía, debe presentar este certificado totalmente diligenciado y la factura legal de compra del producto.
- Solo están cubiertos por garantía los productos importados y vendidos por Samsung Electronics Colombia S.A.
- Los costos asociados a instalación, mantenimiento y explicación sobre la operación del producto no están cubiertos por ninguna garantía, por lo tanto son entera responsabilidad del consumidor.
- El presente certificado de garantía es válido únicamente en el territorio Colombiano.

CONDICIONES DE LA GARANTÍA

Samsung Electronics Colombia S.A. garantiza, para sus productos, el servicio de reparación gratuita por cualquier defecto de fábrica dentro del periodo de garantía específico para cada tipo de producto.

SITUACIONES NO CUBIERTAS POR GARANTIA:

- El cliente no presenta el certificado de garantía, ni copia de la factura legal de venta.
- Productos cuyo certificado de garantía no tiene diligenciados los datos completos o los mismos han sido alterados.
- Productos cuyo certificado de garantía o la factura legal de venta presentan escritura de difícil lectura.
- Productos cuyo periodo de garantía haya finalizado.
- Problemas causados por la instalación y/o reparación efectuada por personal no autorizado por Samsung Electronics Colombia.
- Productos que presenten modificaciones no autorizadas en las especificaciones.
- Problemas causados por operación o uso inadecuado (diferente al recomendado en el manual de usuario) o por condiciones ambientales deficientes.
- Problemas causados por transporte inapropiado del producto.

- Problemas causados por la invasión de elementos extraños al producto como agua, arena, insectos, ratones o similares.
- Problemas causados por condiciones de la naturaleza como: terremotos, inundaciones, tormentas eléctricas, etc.; por condiciones accidentales o provocadas como humedad, incendios, fluctuaciones de voltaje, vandalismo, robo, golpes, descarga electrostática, alta temperatura o similares.
- No están cubiertos por la garantía partes plásticas, metálicas, eléctricas, caucho, tela o cosméticas que pueden sufrir desgaste por uso normal, desgastes del esmalte del teclado por uso o abuso del cliente, rayado, ruptura o levantamiento de las teclas del teclado.
- Cualquier batería es tratada como consumible y tiene garantía solo por un año.
- Aunque el producto se considera compatible con muchos sistemas, es responsabilidad del usuario determinar la compatibilidad e integración con otros productos y sistemas.
- Esta garantía queda invalidada si el producto o cualquiera de sus identificativos (número de serie, stickers, carcasa, etc.) han sido, total o parcialmente, removidos, abiertos, montados, desmotados y/o manipulados.

Esta garantía se limita a lo estrictamente establecida en la misma; cualquier garantía adicional otorgada por un tercero no será exigible a Samsung.

PERIODO DE GARANTIA:

Los accesorios SAMSUNG para ordenadores tienen un periodo de garantía de 1 año contado a partir de la fecha de compra.

INFORMACION DEL CLIENTE
DATOS PARA SERVICIO

Nombre		**Cédula**	
Ciudad		**Teléfono**	
Modelo		**Serie**	
Fecha de compra		**Almacén de compra**	

Taiwan - English

Warranty Period

The Samsung PC Accessories shall be warranted for the period of one (1) year from the documented date of purchase from Samsung or a Samsung' authorized reseller.

Limited Warranty coverage

Samsung makes the following limited warranties during the warranty period: (a) the Products will function properly under normal use; (b) the Products will be free from defects in materials or workmanship; (c) the Products will confirm to the published specifications; and (d) the Products will confirm to any additional specifications agreed to in writing by the parties.

Samsung warranties do not cover any problem that is caused by (a) commercial use; accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation; operation; maintenance or modification; or (b) any misuse contrary to the instructions in the user manual; or (d) malfunctions caused by other equipment; or (e) fire, water, lightning or other acts of nature.

Our limited warranties are void if a product is returned with removed, damage, or tampered labels or any alterations (including removal of any component or external cover).

Please make sure to correctly fill all information in the column in warranty card with the stamp from distributor or dealer. If the purchase date and Model number are obscure, incomplete, or incorrect, the warranty card should be viewed as invalid.

The warranty will not be reissued once lost. Please preserve this warranty card with care.

Obtaining Warranty Service

To obtain warranty service, please contact Samsung as follows or visit the place of purchase.

Area	Tel	Web Site
Taiwan	0800-329-999	www.samsung.com/tw

Product type : _____ **Model No :** _____

Serial No : _____

Name : _____ **TEL :** _____

Address : _____

E-MAIL : _____

Purchased date :

The Stamp of Distributor and Dealer

保固期間

台灣三星電子股份有限公司(以下簡稱:台灣三星)銷售之電腦配件憑本保證書或購買發票享有自購買日期起一年保固。

有限保固範圍

台灣三星對於保固期間的產品提供以下有限保固：(1) 於正常使用下功能正常；(2) 產品無材料與生產製作上之瑕疵；(3) 產品符合規格說明書；以及(4) 產品符合當事人另行書面同意之規格

台灣三星保固範圍並不包含任何由下列因素造成的問題（1）商業性使用；意外；不當使用；人為疏失；撞擊；靜電；不在規格容許範圍內的高溫以及潮濕；不適當安裝、操作、維護或是修改；或（2)任何違反使用手冊指示的不正確使用；或（3）因其他配備造成的故障；或者是（4)因火災、水災、閃電或其它自然災害。

若產品取回時，產品上的序號標籤已經被移除、受損或竄改 甚至是有任何其他的更動(包括零件或是外殼移除)，則不適用此份有限保固。

本保證書各欄位之資料需確實填寫並加蓋經銷商之印章始有效力，購買日期及機號經塗改或模糊不清或資料填寫不實，則本保證書視同無效。

請妥善保存本保證書，遺失恕不補發。

取得保固服務

煩請您透過下列資訊聯絡台灣三星或是親自到購買地點以取得保固。

地區	電話	網址
台灣	0800-329-999	www.samsung.com/tw

商品類別		**購買日期: 年 月 日**
機器代號		**經銷商店章**
產品序號		**未加蓋店章無效**
姓 名		
聯絡電話		
地 址		
E-MAIL		

Samsung Accessory Limited Warranty

Limited Warranty Period

The Samsung PC Accessories shall be warranted for the period of one (1) year from the documented date of purchase from Samsung or a Samsung' authorized reseller.

National Warranty

The following limited warranty covers Samsung Products, as supplied and distributed by Samsung Electronics Company or its subsidiary in the country of purchase and delivered new, in the original carton and packaging to the original end-user purchaser. The Warranty Period will however not be extended or renewed or otherwise affected due to subsequent resale.

Limited Warranty Coverage

Samsung makes the following limited warranties during the warranty period: (a) the Products will function properly under normal use; (b) the Products will be free from defects in materials or workmanship; (c) the Products will confirm to the published specifications.

Samsung warranties do not cover any problem that is caused by (a) accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation; operation; maintenance or modification; or (b) any misuse contrary to the instructions in the user manual; or (c) malfunctions caused by other equipment; or (d) fire, water, lightning or other acts of nature.

Our limited warranties are void if a product is returned with removed, damaged, or tampered labels or any alterations (including removal of any component or external cover).

This Limited Warranty is valid and enforceable in the country where you have purchased the Product, provided that SAMSUNG has intended the Product for resale in that particular country.

SAMSUNG warrants to you that during the warranty period SAMSUNG or a SAMSUNG Authorized Services Center will remedy defects in materials, design and workmanship free of charge by repairing or, should SAMSUNG in its discretion deem it necessary, by replacing the Product with a Product selected by SAMSUNG that is at least equivalent in performance of your SAMSUNG Product, in accordance with this Limited Warranty or refund you the costs of the Product if same cannot be repaired. SAMSUNG shall prior to effecting the above conduct such assessments as may be required to determine the fault and/or defect.

Obtaining Warranty Service

To obtain warranty service in your territory, please contact Samsung as follows or visit the place of purchase.

Area	Tel	Web Site
South Africa	0860 726 786	www.samsung.com/za
Nigeria	0800 726 7864	www.samsung.com/africa_en/support
Senegal	800 00 0077	www.samsung.com/africa_fr/support
Angola	244 222 338 641/5	www.samsung.com/africa_pt/support

Correct disposal of batteries in this product

Use approved batteries designed for your product. Incompatible batteries can cause serious injuries or damage your product.

Never dispose of the batteries with other household waste, batteries not properly disposed may cause harm to human health and the environment.

Never dispose the batteries in a fire and follow local laws and regulations as amended from time to time when disposing of used batteries.

Never place batteries on or in the heating devices, such as micro wave ovens, stoves or radiators, Batteries may explode when overheated.

Never crush or puncture a battery and avoid exposing the battery to high external pressure, which can lead to an internal short circuit and overheating.

Garantie limitée Samsung

Période de garantie

Les accessoires de PC Samsung sont garantis pendant une durée d'un (1) an à compter de la date sur la preuve d'achat chez Samsung ou auprès d'un revendeur agréé Samsung.

Garantie nationale

La garantie limitée suivante couvre les produits Samsung, fournis et distribués par Samsung Electronics Company ou ses filiales dans le pays d'achat, et livrés neufs, dans le carton et l'emballage d'origine, à l'acheteur final d'origine. La période de garantie ne sera cependant pas étendue, ni renouvelée, ni affectée autrement suite à une revente ultérieure.

Couverture de garantie limitée

Samsung offre les garanties limitées suivantes durant la période de garantie : (a) les produits fonctionneront correctement lors d'une utilisation normale ; (b) les produits n'auront aucun défaut de matériau ni de fabrication ; (c) les produits seront conformes aux spécifications publiées.

Les garanties Samsung ne couvrent pas les problèmes qui seraient causés par (a) un accident ; un mauvais traitement ; de la négligence ; un choc ; une décharge électrostatique ; de la chaleur ou de l'humidité au-delà des spécifications du produit ; une installation incorrecte ; une opération incorrecte ; une maintenance ou une modification incorrecte ; ou (b) tout mauvais usage qui serait contraire aux instructions du manuel d'utilisation ; ou (c) des dysfonctionnements causés par un autre équipement ; ou (d) par le feu, l'eau, la foudre ou d'autres causes naturelles.

Nos garanties limitées sont considérées comme nulles si un produit retourné comporte des étiquettes déplacées, endommagées ou modifiées ou tout autre altération (comprenant l'enlèvement d'un composant ou du revêtement externe).

La garantie limitée est valide et applicable dans le pays d'achat du produit, à condition que SAMSUNG ait destiné le produit à être revendu dans ce pays en particulier.

SAMSUNG vous garantit que, durant la période de garantie, SAMSUNG ou un centre de services agréé par SAMSUNG résoudra gratuitement les défauts de matériau, de design et de fabrication en le réparant, ou, si SAMSUNG l'estime nécessaire, en le remplaçant par un produit sélectionné par SAMSUNG qui soit au moins équivalent en performance à votre produit SAMSUNG, en conformité avec cette garantie limitée, ou vous remboursera le coût du produit s'il ne peut pas être réparé. SAMSUNG, avant d'effectuer les actions décrites ci-dessus, doit évaluer et déterminer la faute et/ou le défaut.

Obtenir une garantie de service

Pour obtenir une garantie de service dans votre territoire, veuillez contacter Samsung à l'adresse suivante ou vous rendre au lieu d'achat de l'objet.

Zone	Tél	Site web
Afrique du Sud	0860 726 786	www.samsung.com/za
Nigeria	0800 726 7864	www.samsung.com/africa_en/support
Sénégal	800 00 0077	www.samsung.com/africa_fr/support
Angola	244 222 338 641/5	www.samsung.com/africa_pt/support

Mise au rebut correcte des piles de ce produit

Utilisez des piles approuvées et adaptées à votre produit. Des piles incompatibles peuvent causer de sérieux problèmes et endommager votre produit.

Ne jetez jamais les piles avec les autres ordures ménagères, des piles qui ne seraient pas mises au rebut correctement pourraient être nocives pour la santé et l'environnement.

Ne jetez jamais les piles au feu et suivez les lois et directives locales ainsi que leurs éventuelles modifications lorsque vous mettez des piles au rebut.

Ne jamais mettre les piles sur ou dans des appareils chauffants tels que des fours à micro ondes, des cuisinières ou des radiateurs, les piles peuvent exploser si elles sont trop chauffées.

Ne jamais écraser ni perforer une pile et éviter d'exposer la pile à une grande pression extérieure qui pourrait mener à un court circuit interne et à une surchauffe.

Garantia Limitada da Samsung

Prazo da Garantia

A Samsung PC Accessories está sujeita a garantia pelo período de um (1) ano a partir da data de compra documentada à Samsung ou a um revendedor da Samsung.

Garantia Nacional

A seguinte garantia cobre Produtos Samsung (Samsung Products) tal como fornecidos e distribuídos pela Samsung Electronics Company ou suas subsidiárias no país de compra e fornecidos novos, na embalagem original ao comprador original. O Prazo de Garantia contudo não será alargado ou renovado ou de qualquer forma afectado devido a revenda subsequente.

Cobertura da Garantia Limitada

A Samsung proporciona as seguintes garantias durante o prazo de garantia: (a) Os Produtos funcionam apropriadamente em uso normal; (b) os Produtos serão livres de falhas quer nos materiais quer nos acabamentos; (c) os Produtos confirmam as especificações publicadas.

As garantias da Samsung não abrangem qualquer problema provocado por (a) acidente; abuso; negligência; choque; descargas electrostáticas; calor ou humidade para além das especificações do produto; instalação imprópria; funcionamento; manutenção ou modificação; ou (b) uso indevido contrariamente às instruções no manual de instruções; ou (c) mau funcionamento provocado por outro equipamento; ou (d) incêndio, raio eléctrico ou outros actos da Natureza.

As nossas garantias limitadas serão consideradas nulas se um produto for devolvido com rótulos removidos, danificadas ou manipulados ou com modificações (incluindo a remoção de qualquer componente ou cobertura exterior).

A presente Garantia Limitada será válida e exequível no país onde o Produto for comprado, desde que a SAMSUNG o destine para revenda nesse mesmo país.

A SAMSUNG garante que durante o prazo da garantia a SAMSUNG ou um Centro de Serviços Autorizado corrigirá falhas em materiais, no desenho e mão-de-obra, livre de custos, ao reparar ou, se a SAMSUNG assim o considerar necessário, ou substituir o Produto por um Produto escolhido pela SAMSUNG que seja no mínimo equivalente no desempenho do seu Produto SAMSUNG, de harmonia com a sua Garantia Limitada, ou pelo reembolso dos custos do Produto se o mesmo não puder ser reparado. A SAMSUNG efectuará, antes da conduta supracitada, proceder à avaliação que possa ser necessária para determinar a falha e/ou defeito.

Obtenção do Serviço da Garantia

Para beneficiar da garantia no seu território, contacte a Samsung como se indica a seguir ou visite o local da compra.

Área	Telefone	Web Site
África do Sul	0860 726 786	www.samsung.com/za
Nigéria	0800 726 7864	www.samsung.com/africa_en/support
Senegal	800 00 0077	www.samsung.com/africa_fr/support
Angola	244 222 338 641/5	www.samsung.com/africa_pt/support

Destruição apropriada das baterias deste produto

Use baterias aprovadas fabricadas para este produto. As baterias incompatíveis podem causar ferimentos ou danos ao produto.

Não destrua as baterias com outro lixo doméstico, as baterias indevidamente destruídas podem causar danos à saúde humana e ao ambiente.

Não destruir as baterias no fogo e respeite os regulamentos locais quando destruir as baterias.

Não coloque as baterias sobre, ou em dispositivos de aquecimento, tais como fogões de microondas, fogões ou radiadores, porque as baterias podem explodir se forem sobreaquecidas.

Não esmague nem perfure a bateria e evite expor as baterias a alta pressão externa, pois isso pode resultar em curto-circuitos ou sobreaquecimento.

شهادة الضمان

شروط الضمان

- هذا المنتج مضمون من كل عيب صناعي
- الأصلاحات التي تتم في اطار الضمان تكون مجانا
- تعويض قطع الغيار المعطلة بدون مقابل
- اليد العاملة الضرورية لهذا التعويض تكون مجاناً
- تكون الأصلاحات المضمونة تحت كفالة بائع المنتوج
- هذا الضمان لا يغطي الفساد الذي يتسبب فيه النقل والتركيب والتشغيل بطريقة غير مطابقة او استعمال غير منصوص عليه في دليل الأستعمال
- لا يغطي هذا الضمان في حالة تعيين وكيل معتمد التدخلات التي يجريها مهني غير مؤهل.

هام

- يجب علي البائع ان يملأ شهادة الضمان هذه بطريقة سليمة
- تحدد هذة الشهادة الشروط الدنيا للضمان وبإمكان المهني منح امتيازات أخري

ساكومي للإعلام الآلي
رقم ٥ حي البواري الينابيع الجزائر
الهاتف 021 54 19 97

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تعريف المنتج	تعريف البائع والمشتري
• طبيعة	• البائع
• نمط	• الأسم واللقب.....
• علامة.....	أو
• رقم التسلسل أو الحصة.....	• عنوان الشركة.....
• السعر الفوترة.....	• العنوان.....
• رقم الفاتورة قسيمة.....	
أو تذكرة الصندوق.....	الختم والأمضاء
	• المشتري
• تاريخ البيع.....	
	• لأسم.....
• مدة الضمان.....	
	• اللقب.....
• تاريخ سريان مفعول الضمان.	
	• العنوان.....

SACOMI informatique

تعريف المنتج	تعريف البائع والمشتري
• طبيعة	• البائع
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• مدة الضمان.....	
	• اللقب.....
• تاريخ سريان مفعول الضمان.	
	• العنوان.....

SACOMI informatique

ح- لم يتم شراء المنتج من موزع سامسونج معتمد.

خ- حدوث تعديل أو تغيير من أي نوع بالدائرة كهربائية

د- عدم توافق ظروف الموقع (المكان الذي يتم الاحتفاظ بالمنتج فيه) مع ظروف تشغيل الجهاز الموصى بها.

ذ- إزالة الرقم التسلسلي الأصلي أو طمسه أو تغييره. (وذلك يشمل نزع أو تحريك أي من مكونات الجهاز الداخلية أوالغطاء الخارجي).

الحصول علي خدمة الضمان

للحصول علي خدمة الضمان يرجي الاتصال بسامسونج علي النحو التالي:-

المنطقه	هاتف	الموقع الإلكتروني
الإمارات	800 SAMSUNG (7267864)	www.samsung.com/ae

MOROCCO

السعودية	9200 21230	www.samsung.com/sa
البحرين	8000 GSAM (4726)	www.samsung.com/ae
قطر	800 CALL(2255)	www.samsung.com/ae
الأردن	0800-22273 06 – 5777444	http://www.samsung.com/ /levant
مصر	08000 SAMSUNG - 7267864	www.samsung.com/eg
المغرب	080 100 22 55 (call)	http://www.samsung.com/ /africa_fr

دليل ضمان ملحقات سامسونج المحدود

فترة الضمان

يسري الضمان الخاص بملحقات كمبيوتر سامسونج لستة أشهر من تاريخ الشراء الموثق

من قبل الموزع المعتمد

الضمان المحلي

الضمان المحدود يشمل منتجات سامسونج التي قد تم توفيرها عن طريق شركة سامسونج

للإلكترونيات في بلد الشراء وكما تم تسليمها في حالتها الأصلية للمستهلك.

تغطية الضمان المحدودة

تضمن لك سامسونج الآتي خلال فترة الضمان المحدودة:-

أ - أن يعمل المنتج بالطريقه الصحيحه في حالة الاستخدام الطبيعي.

ب - أن يكون المنتج خالي من عيوب التصنيع.

ت - أن يكون المنتج مطابق للمواصفات المذكورة بدليل الإستخدام.

ث - أن يكون المنتج مطابق للمواصفات الإضافية التي قد تم الموافقة عليها كتابياً.

لا يشمل ضمان سامسونج أي مشكله تحدث بسبب الآتي :-

أ- سوء الإستخدام , إنحراف تخزين إلكتروستاتي , سخونه أو رطوبه أعلي من مواصفات المنتج , أيضًا التركيب أو التشغيل أو الصيانه أو التعديل الغير صحيح

ب- لم يتم استخدام المنتج وفقًا للإرشادات الموضحة في دليل الإرشادات.

ت- حدوث عيوب ناتجة عن استعمال غير مناسب وفقًا لما يحدده موظفو الشركة.

ث- تم إجراء التركيب/الإصلاح بواسطة أشخاص/وكالة غير معتمدة من قِبل الشركة.

ج- حدوث عيوب ناتجة عن أسباب خارج نطاق السيطرة كالبرق أو جهد كهربائي غير طبيعي أو أحداث قدرية أو أثناء النقل.

خ- حدوث تعديل أو تغيير من أي نوع بالدائرة كهربائية

د- عدم توافق ظروف الموقع (المكان الذي يتم الاحتفاظ بالمنتج فيه) مع ظروف تشغيل الجهاز الموصى بها.

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دليل ضمان ملحقات سامسونج المحدود

فترة الضمان

يسري الضمان الخاص بملحقات كمبيوتر سامسونج لسنه واحدة من تاريخ الشراء الموثق من قبل الموزع المعتمد

الضمان المحلي

الضمان المحدود يشمل منتجات سامسونج التي قد تم توفيرها عن طريق شركة سامسونج للإلكترونيات في بلد الشراء وكما تم تسليمها في حالتها الأصلية للمستهلك.

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SAMSUNG

معلومات الضمان

6801-002122
2014/02 Rev. 1.1

www.samsung.com